

TISAX/ Proof of commissioned data processing

APIS® Informationstechnologien GmbH provides customers with powerful software for the creation of FMEA (Failure Mode Effects Analysis/Impact Analysis).

The IQ-Software developed by APIS® is **not** integrated into the customers' products but is used exclusively for the analysis and documentation of failure sources in products and processes.

APIS® is therefore by **no** means a “conventional supplier”.

FMEA (Failure Mode and Effects Analysis) is a team-oriented analysis used to find potential sources of failures in products or processes from the outset, to recognize their significance and to evaluate them in order to then initiate suitable preventive measures to avoid them if necessary.

TISAX (Trusted Information Security Assessment Exchange) is an **assessment and exchange mechanism for assessment results** according to the industry-specific standard VDA-ISA developed in the ENX Association and published by the German Association of the Automotive Industry (VDA). The standard concerns the secure processing of information from business partners, the protection of prototypes, and data protection in accordance with the General Data Protection Regulation (GDPR) for potential business transactions between car manufacturers and their service providers or suppliers. TISAX was created as a system optimized for supplier risk assessment **for the exchange of standardized assessment results in the automotive industry**.

(Source: <https://de.wikipedia.org/wiki/TISAX>)

The APIS® IQ-Software and the supplementary software products are used to document and analyze possible failure sources in the production process of the APIS® IQ users and are operated exclusively on the IT systems of the APIS® customers. APIS® itself does not maintain any servers for FMEA files or customers.

Data generated by the customer with the APIS® IQ-Software is not exchanged with APIS®, so that **APIS® does not have access to the FME files generated by the customers either**.

That means that there is no exchange of data between APIS® and its customers – neither with regard to personal data nor any other data requiring protection.

If a maintenance contract is concluded between APIS® and the customer and support services are provided, such services are performed without the need to access customer data.

If FME files are actually damaged at the customer side and APIS® is commissioned to repair such files, database structure data will be processed, but not user data.

With regard to such database structure data, APIS® works on principle not subject to directives.

The decision-making authority lies with APIS®, so that this scenario is no case of commissioned data processing either. In all other respects, the non-disclosure agreements apply.

Furthermore, there is no exchange of assessment results in that case either.

The need for a DPA as well as certification according to TISAX or similar is therefore not applicable.

Wörth/ Donau, December 2022

Julia Dietz
CEO
APIS Informationstechnogien GmbH

APIS®, APIS-CDM®, CARM®, IQ-RM®, and IQ-FMEA® are registered trademarks of APIS Informationstechnologien GmbH.